

GCHC Patient Satisfaction Survey Dashboard

11/3/2025



4/30/2026



Survey Location

☒ Center Rd, Burton

☐ Mason St, Flint

☐ S. Saginaw St, CCIS

Survey Count

111

Overall Practice

Excellent

90

Good

5

Poor

1

Very Good

15

Quality of Care

Excellent

84

Good

5

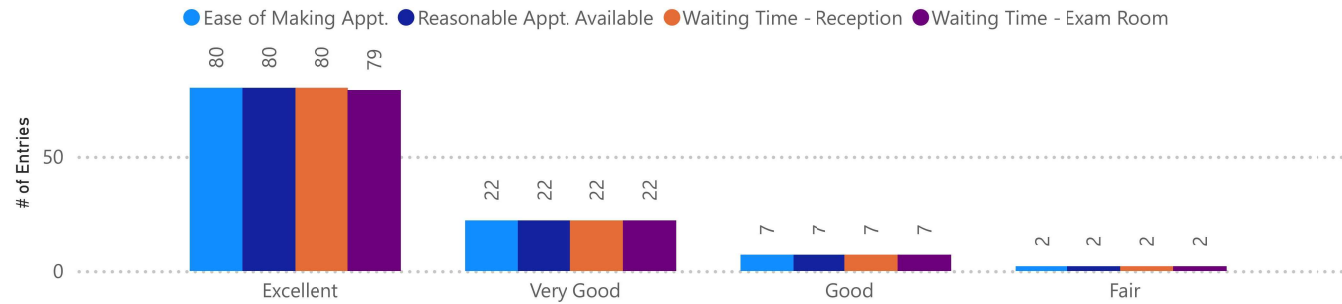
Poor

1

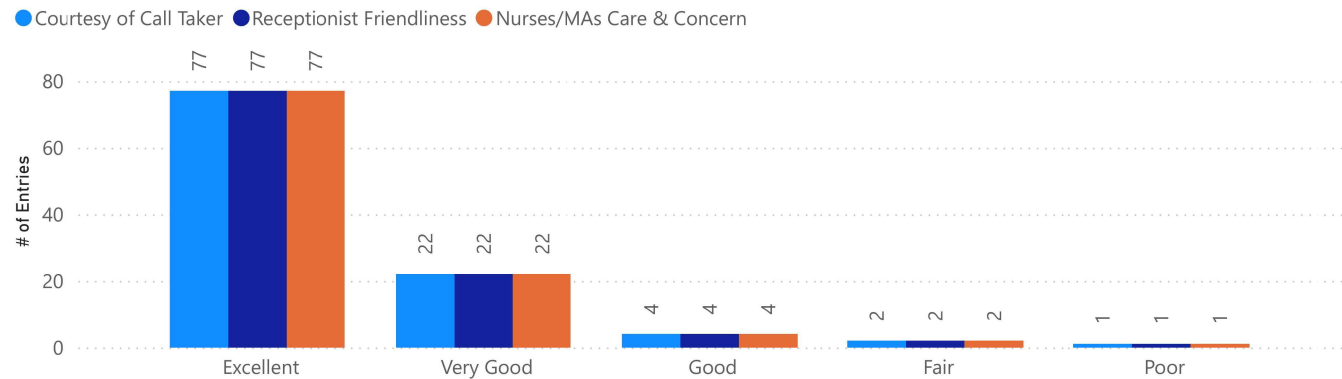
Very Good

19

Patient Appointment



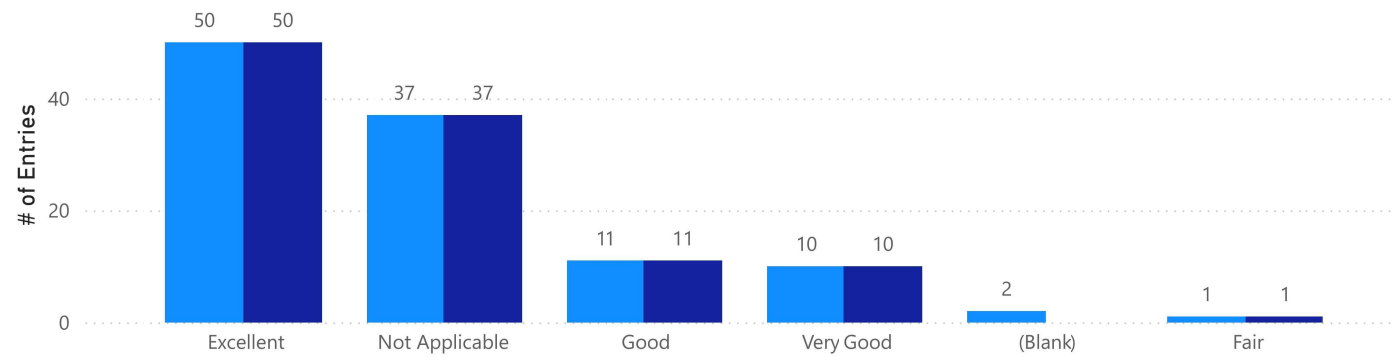
Our Staff



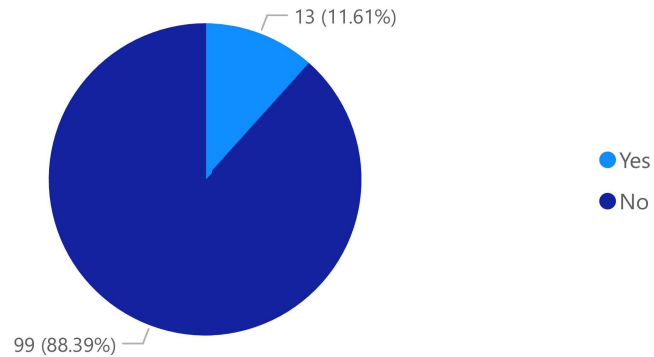
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Practice Communication

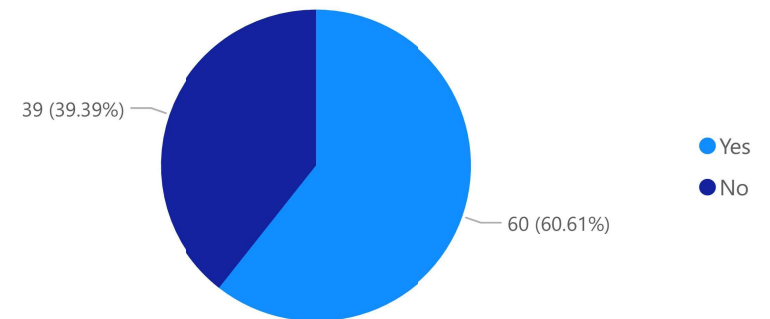
● Calls Answered Promptly ● Educational Material (if given) Was Helpful



Have patients contacted our clinic after hours?



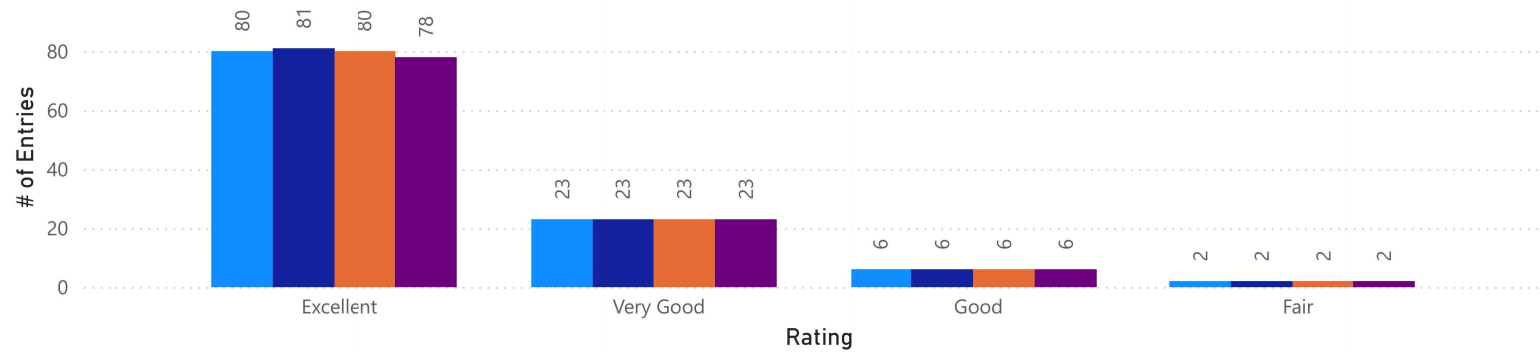
If no, are patients aware that they can contact us after hours?



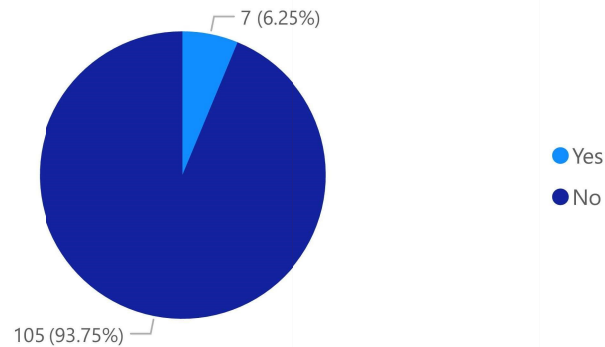
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Provider Visit

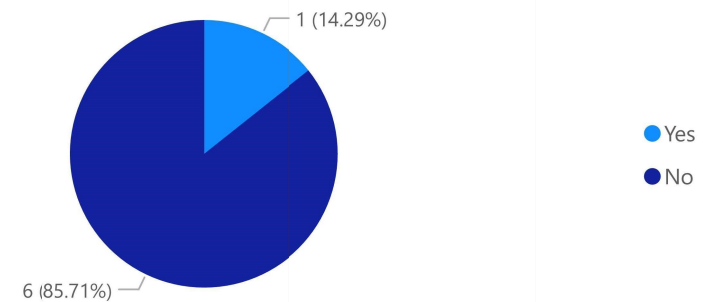
● Listened and Answered Questions ● Time Provider Spent With Patient ● Understandable Explanation ● Instructions for Medication & Follow-Up



Were Patient charged a fee for your service today?



If yes, will the fee keep you from receiving services provided at Genesee Community Health Center in the future?



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How likely are you to recommend our practice and providers to your friends and family?

