

GCHC Patient Satisfaction Survey Dashboard

11/3/2025



4/30/2026



Survey Location

☐ Center Rd, Burton

☒ Mason St, Flint

☐ S. Saginaw St, CCIS

Survey Count

358

Overall Practice

Excellent

274

Fair

5

Good

23

Poor

7

Very Good

49

Quality of Care

Excellent

276

Fair

4

Good

21

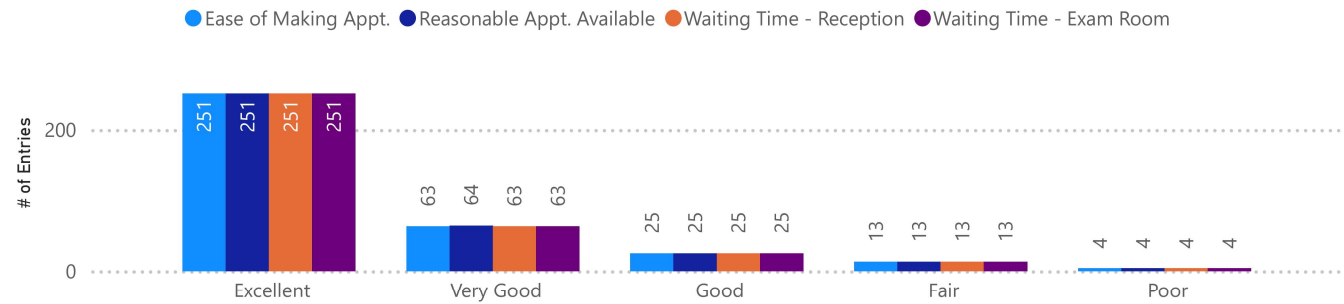
Poor

7

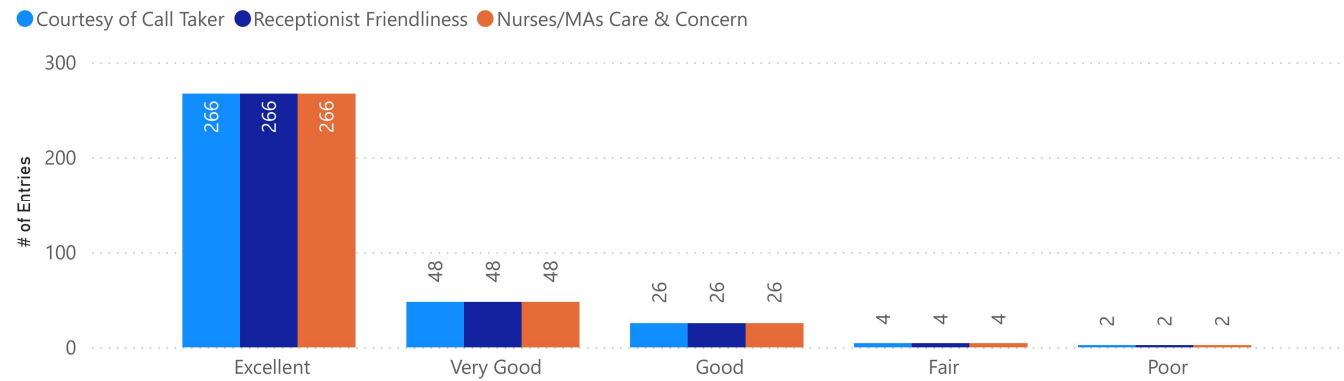
Very Good

49

Patient Appointment



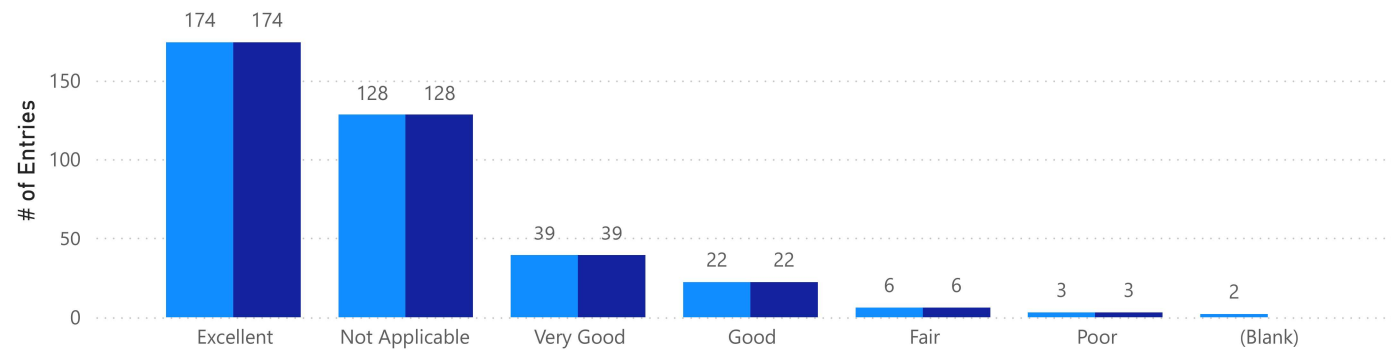
Our Staff



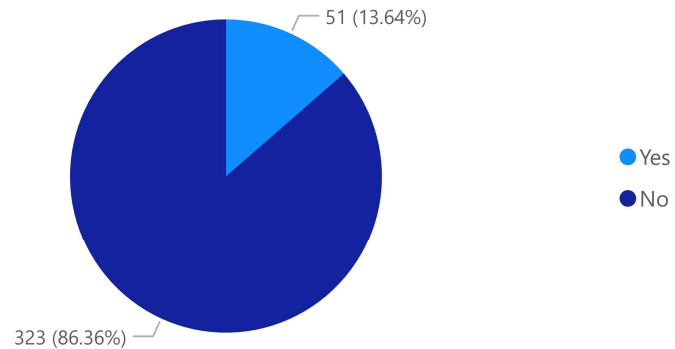
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Practice Communication

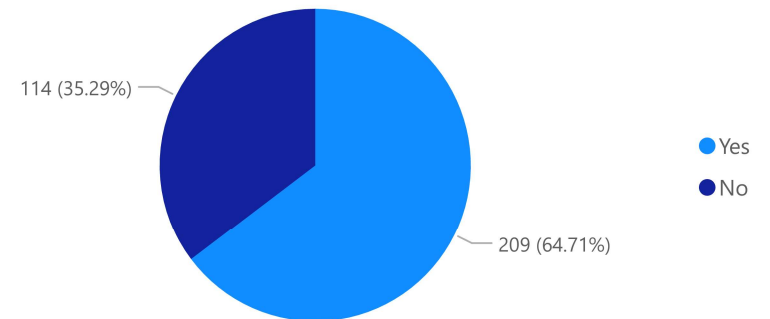
● Calls Answered Promptly ● Educational Material (if given) Was Helpful



Have patients contacted our clinic after hours?

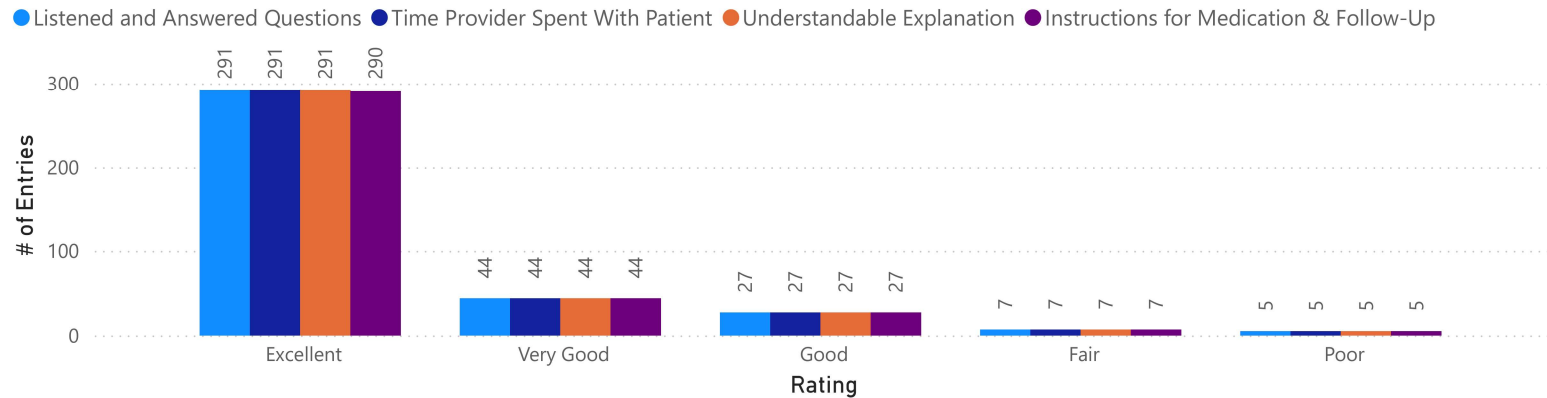


If no, are patients aware that they can contact us after hours?

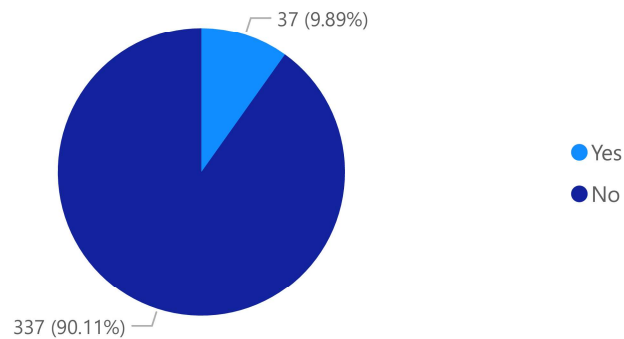


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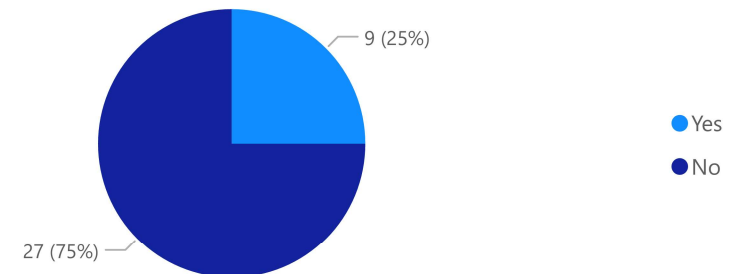
Provider Visit



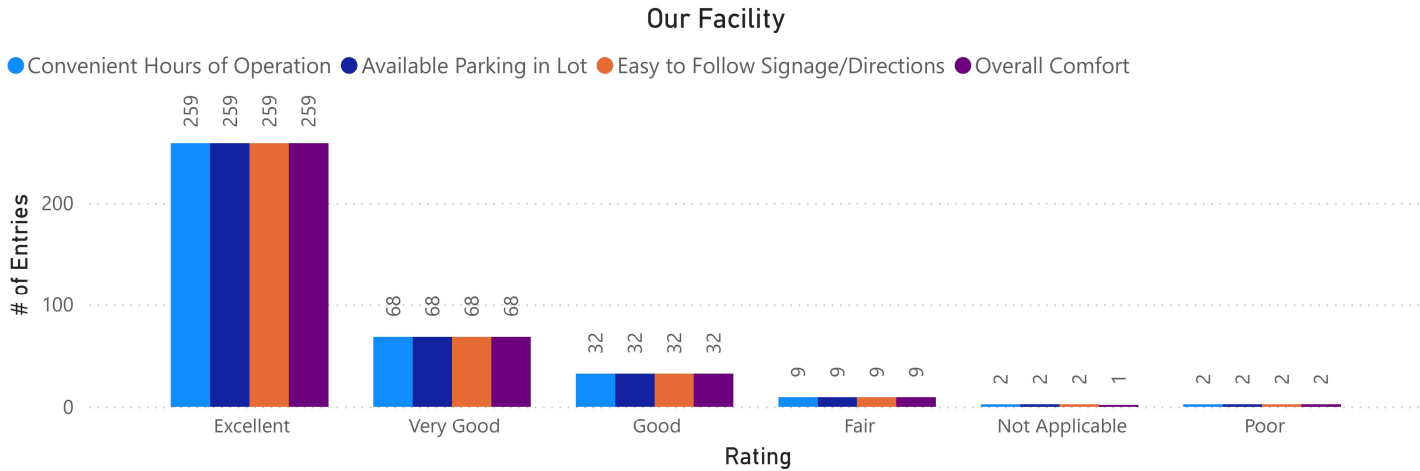
Were Patient charged a fee for your service today?



If yes, will the fee keep you from receiving services provided at Genesee Community Health Center in the future?



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How likely are you to recommend our practice and providers to your friends and family?

